

Contact Information

EDI Integration Team Contact Information:

In order to contact the EDI Integration team you need to login to your Vendor Central account and use the “Contact Us” functionality. The link can be found at the top of every Vendor Central website. Choose “EDI integration” as the main issue and then the best suiting subissue. This ensures a documented and logged case handling.

Technical Contact Enterprise Integration Operations (post production):

To reach the operational support team you need to login to your Vendor Central account and use the “Contact Us” functionality. The link can be found at the top of every Vendor Central website. Choose “EDI Live (non WEB-EDI)” as the main issue and then the best suiting sub-issue. This ensures a documented and logged case handling.