

Amazon Invoice (INVOIC) - FAQ

Q: Why do I have to reference to the corresponding PO number on line item level?

A: It is necessary to associate each position in an invoice to an order.

Q: What country code should I use in the ORDRSP and INVOIC for addresses?

A: We require "GB" as the country code to be sent in the ORDRSP and INVOIC.

Q: Is the TAXCON message required within the INVOIC?

A: It is not required to send a TAXCON message with the INVOIC.

Q: What date has to be used for invoices to be resent?

A: Invoices which need to be resent must contain the original invoice date. Invoice date must match paper invoice date and cannot be modified.

Q: Which tax amount has to be sent on item level of the invoice?

A: The tax amount in the MOA+124 is optional on the line level. If the MOA+124 is sent, then we require the amount per piece not for the whole line.

Q: Why are full address details required in the NAD segments?

A: Amazon requires the full address details in the NAD segments for tax compliance reasons. This is especially important for the bill-to entity in the NAD+IV. For this segment the AP system requires an exact match. For address details please see our GLN overview, available from the Vendor Central Resource Center.